

Tandvårdsstöd
Care Provider Interfaces
Pre Assessment Claim v4

IT-Product

Date

Version

PreAssessmentClaim v4

2016-08-10

RevB

Versions

Version	Date	Description	Name
RevA	2016-06-13	New version, PreAssessmentClaim.v4, changes from v3: <ul style="list-style-type: none"> • Supports multiple information messages for each “item-id” in the response message. • The element alternate-treatment is removed. • Attribute “vendor-name” is changed to mandatory. • Length of “vendor-name” is changed to char (30). • Length of “product-name” is changed to char (30). • Updated comment for reimbursement-comment in push-response, this field is not used in push-responses. • Added “Complex Type” in tables for grouped elements, i.e. yellow lines, since this is the type used in the xml-schema. • Removed error message 427. • Updated statistics. • Signed-off by Mohamed Osman. 	Lars Dalenius
RevB	2016-08-10	Minor change: corrected Figure 9, item-result/status is changed to D.	Lars Dalenius

Attachment- and reference list

Number	Title, document ID, search path	Version
1	Solman : 002_04_01_I-127_PreAssessmentClaimV4.docx	
2	Solman : 002_04_04_I-127_PreAssessmentClaim_PushV3.docx	
3	Solman: 009_20_xml_schema_pack	
4	Grupprum Tandvårdsstöd förvaltning, typ=Systemdokument: Teknisk arkitektur Tandvårdsstöd	

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1 Introduction

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Release	DecR 2016

The main information in this document is the tables which contain all parameters and their translation between XML and SAP-CRM parameters. There are some color codes used in the tables:

Color	Description
	Cells are changed or added in this version.
	Parameters are removed in this version.
	Parameter is not translated between XML and SAP.
	Complex Type which does not contain a single value, but several parameters.

Table 1 Color codes used in the parameter and translation tables.

2 Integrations

The Care Provider Interface "PreAssessmentClaim" makes use of two interfaces for the internal FK communication with SAP:

No	Description
1	An integration used to allow the dental system to send a PreAssessmentClaim request to SAP-CRM which would be evaluated.
2	SAP-CRM pushes an evaluated response back to the dental system via SHS. (SHS = FK:s Spridning och HämtningsSystem)

The message request will be sent via the SHS internal queue service as a WS request from SHS to SAP-CRM. The anticipated message flow is depicted in the following diagram:

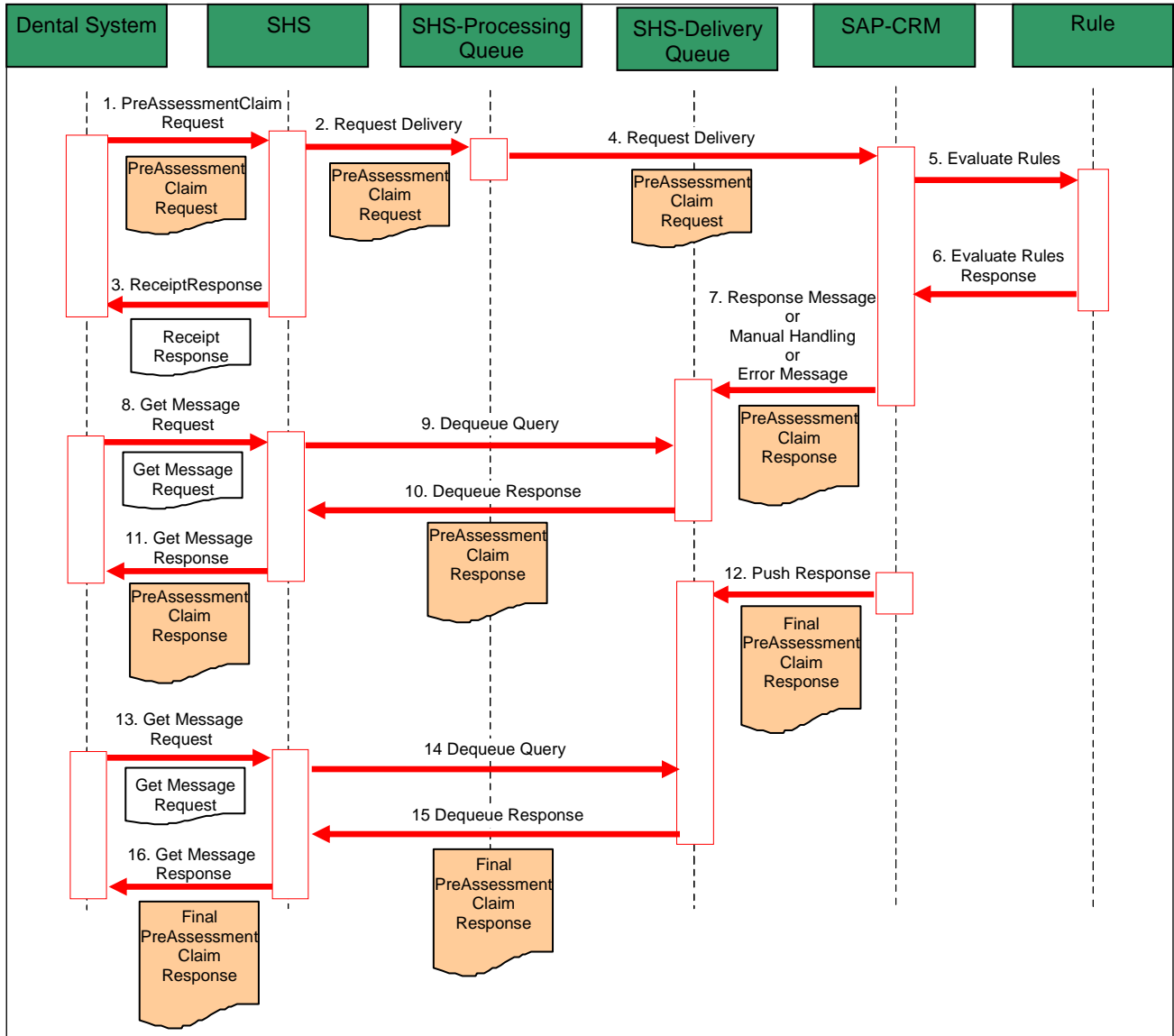


Figure 1 Sequence diagram for the PreAssessmentClaim interface.

Architecturally, the messages will flow in the following manner:

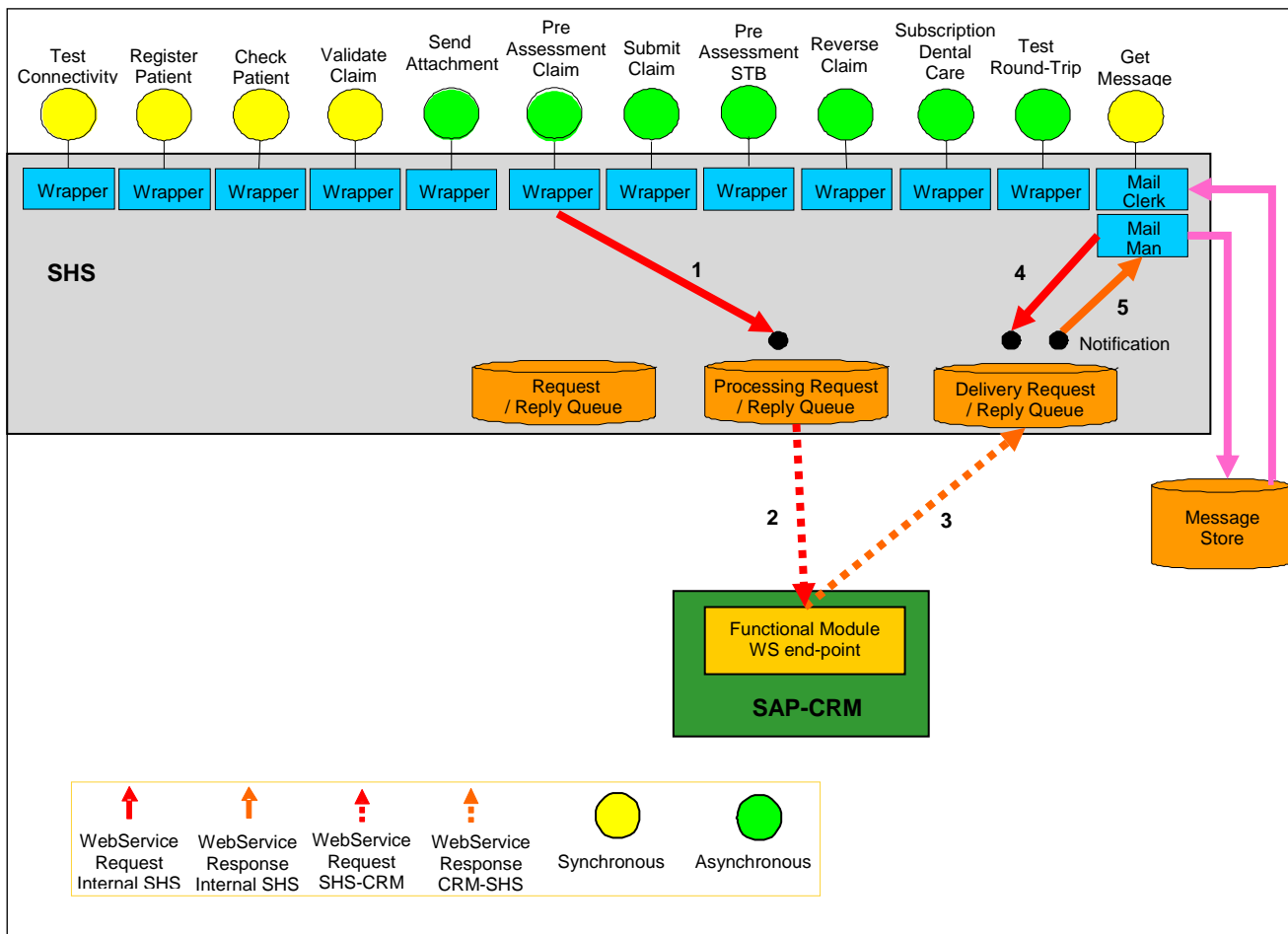


Figure 2 Architectural overview for the PreAssessmentClaim interface.

In the case of an error, the SHS system should place the inbound message back into the processing queue to retry later.

3 Integration 1

The interface is invoked by the dental system which sends a request and receives a synchronous response back. The second integration which describes the asynchronous response sent back to the dental system mailbox is described in chapter Integration 2.

3.1 PreAssessmentClaim Request

The following section describes how to translate the incoming request parameters and attributes from the XML message (i.e. a PreAssessmentClaim message) received at the SAP-CRM system through WS.

3.1.1 Message and translation

Any SAP-CRM parameters that are not mentioned in the table below are optional and will not need to be sent in.

XML				SAP	Transformation info		Details	
Name	Element / Attribute	Optional	Data type	Parameter	Comp.	Transformation	Description	Comments
request-id	Attribute		char (36)	IRequestId			ID used to link the request with the response.	The request id is sent to SAP-CRM in order to be able to link the request with the asynchronous response.
shs-invoked-interface	Attribute	X	char (36)					This attribute may be ignored. It is not sent to SAP-CRM.
vendor-name	Attribute		char (30)					This attribute is mandatory, it is used for statistics.

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XML				SAP	Transformation info		Details	
Name	Element / Attribute	Optional	Data type	Parameter	Comp.	Transformation	Description	Comments
product-name	Attribute	X	char (30)					This attribute may be ignored. It is not sent to SAP-CRM.
version-number	Attribute	X	char (15)					This attribute may be ignored. It is not sent to SAP-CRM.
organization-number	Attribute	X	int (10)	IOrgNum	N/A	N/A	The organizational number of the care provider.	This attribute is copied to the Response Message as the "organization-number". This XML attribute is always overwritten by SHS with the ID from the certificate. The certificate is issued with the care provider's organization number as ID.
user-id	Attribute		int (12)	IUserId	No	No	User sending the request.	Used for iLogging purposes
external-id	Element		char (40)	IExternalId	No	No	The id of the claim used in the journal systems	The id will be used to control duplicates
clinic-id	Element		int (8)	IClinicId	No	No	The id that the clinic has been assigned by FK.	
social-security-number	Element	(see comment)	int (12)	IPatientId	No	No	The social security number of the Patient.	The inbound XML Message will contain either the social-security-number or the foreign-identity number, but not both.

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XML				SAP	Transformation info		Details	
Name	Element / Attribute	Optional	Data type	Parameter	Comp.	Transformation	Description	Comments
foreign-identity-number	Element	(see comment)	char (20)	IPatientId	No	The SHS integration will add an F in front of this value before sending it to CRM.	The passport ID or other foreign ID of the patient.	The inbound XML Message will contain either the social-security-number or the foreign-identity number, but not both.
dentist-id	Element		int (12)	IDentistId	No	No	The social insurance number of the Dentist who has perform the treatment	
Reason	Element		char (500)	IReason	No	No	A free text field to motivate why a pre-assessment.	Used by case handlers to understand why the care provider is making a pre-assessment. This simplifies and speeds up case handling.
Treatment	Complex Type			IpreAssessmentItem\item				
treatment/item-id	Attribute		int (10)	IpreAssessmentItem\item\IItemId	No	No	A unique identifier for the line item in the submitted collection	This may be any value, but each value must be unique within the collection. The response items will be organized using the same Item IDs.
treatment/diagnosis	Element		int (4)	IpreAssessmentItem\item\IDiagnosis	No	No	The code from the Reference Price List corresponding to the Patient Diagnosis	

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XML				SAP	Transformation info		Details	
Name	Element / Attribute	Optional	Data type	Parameter	Comp.	Transformation	Description	Comments
treatment/ treatment	Element	(see comment)	int (3)	IPreAssessmentItem\item\ ITreatment	No	No	The code from the Reference Price List corresponding to the proposed treatment	
treatment/ tooth	Element		char (2)	IPreAssessmentItem\item\ IToothNumber	No	No	Two numeric characters, indicating the quadrant and position of the tooth that was treated. OR 2 characters, indicating a whole jaw: ÖK = Upper Jaw UK = Lower Jaw NA = Not Applicable	
treatment/ position	Element		char (2)	IPreAssessmentItem\item\ IToothPosition	No	No	The position of the tooth in the mouth. Two numeric characters, indicating the quadrant and position of the tooth that was treated. OR 2 characters, indicating a whole jaw: ÖK = Upper Jaw UK = Lower Jaw NA = Not Applicable	This field is used to determine the position of the tooth in the mouth, which could differ from the information indicated in the Tooth field if a tooth is missing.
treatment/ price	Element		int (13)	IPreAssessmentItem\item\ IPrice	No	No	The price of the treatment that the Dentist has charged or will charge the Patient.	

Table 2 Overview over parameters and their translation for a PreAssessmentClaim request.

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3.1.2 Sample XML

```
<FK.TV.PreAssessmentClaimRequest.v4
  organization-number="2021005521"
  request-id="00000001-1000-0000-0000-000000000001"
  shs-invoked-interface="Pre-Assessment Claim v4"
  vendor-name="Vendor-Name"
  product-name="Product-Name"
  version-number="Vx"
  user-id="198203041234">
  <external-id>10001001122</external-id>
  <clinic-id>33300001</clinic-id>
  <social-security-number>196801142255</social-security-number>
  <dentist-id>196101105721</dentist-id>
  <reason>Trafikolycka</reason>
  <treatment item-id="1">
    <diagnosis>5005</diagnosis>
    <treatment>801</treatment>
    <tooth>32</tooth>
    <position>32</position>
    <price>5485</price>
  </treatment>
</FK.TV.PreAssessmentClaimRequest.v4>
```

Figure 3 Sample XML for a PreAssessmentClaim request.

3.2 PreAssessmentClaim Receipt

A receipt is sent back to the user when the request has been received correctly. The receipt does not contain any specific parameters, just the request id and organization number in order to match the response with the request.

3.2.1 Message and translation

The parameters and translation are shown in the table below:

SAP	XML				Transformation info		Details	
Parameter	Name	Element / Attribute	Optional	Data type	Comp.	Transformation	Description	Comments
	request-id	Attribute		char (36)			ID used to link the response with the request.	This value must be copied from the "request-id" message on the inbound request XML message.
	organization-number	Attribute		int (10)			The care provider's organization number.	This value must be copied from the "request-id" message on the inbound request XML message.

Table 3 Overview over the parameters and their translation for a PreAssessmentClaim receipt.



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3.2.2 Sample XML

The following sample demonstrates a possible response returned synchronously:

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/">
  <soapenv:Body>
    <FK.TV.ReceiptResponse request-id="a4924e42-4214-ba93-af22-98739237ab08"
      organization-number="2021005521" xmlns="http://fk.se/SHS/xsd/tanden"/>
  </soapenv:Body>
</soapenv:Envelope>
```

Figure 4 Sample XML for a PreAssessmentClaim receipt.

3.3 PreAssessmentClaim Response

SAP-CRM will always return a synchronous response. This response will indicate if the PreAssessmentClaim was approved automatically or sent to manual handling

These responses are sent synchronously from SAP-CRM to SHS but asynchronously from the dental journal systems point of view.

3.3.1 Message and translation

The parameters and translation are shown in the table below:

SAP	XML				Transformation info		Details	
Parameter	Name	Element / Attribute	Optional	Data type	Comp.	Transformation	Description	Comments
IRequestId	request-id	Attribute		char (36)	N/A	N/A	ID used to link the response with the request.	This value must be copied from the "request-id" message of the inbound request XML message.
EStatus							Internal status from SAP-CRM used by SHS to determine which xml structure to use. Valid values: S=Success R=Rule error	If status=S or R, this xml structure is used. If status=E, the xml structure for error message is used, see ch. 3.4.
	organization-number						The care provider's organization number	This value must be copied from the "organization-number" parameter in the inbound request XML message.

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SAP	XML				Transformation info		Details	
Parameter	Name	Element / Attribute	Optional	Data type	Comp.	Transformation	Description	Comments
	(clinic-id)						The id that the clinic has been assigned by FK.	This value must be copied from the "clinic-id" parameter in the inbound request XML message.
EClaimId	claim-id	Element	X	int (10)	No	No	The unique identifier of the Service Order that was created in the SAP-CRM System corresponding to the request.	This field corresponds to the Service Order ID created in SAP-CRM. This value will be set to 8999999999 by CRM in case of a Rule error since no order was created.
EClaimStatus	claim-status	Element		char (1)	No	No	Indicating the status of the claim. Valid values: M = Manual Handling D = Declined	claim-status=D when EStatus=R
EZcrmClaimRespl\item	item-result	Complex Type						
EZcrmClaimRespl\item\ EItemId	item-result/ item-id	Element		int (10)	No	No	A unique identifier for the same line item-id that was sent in in the PreAssessmentClaim request. The same identifier can be repeated multiple times if there are more than one reimbursement-comment.	This number will match the Item ID that was submitted in the Claim Message.

SAP	XML				Transformation info		Details	
Parameter	Name	Element / Attribute	Optional	Data type	Comp.	Transformation	Description	Comments
EZcrmClaimResp\item\ EItemStatus	item-result/ status	Element		char (1)	No	No	Indicating the status of the line item. Valid values: A = Approved O = Redo N = Not Assessed D = Declined	
EZcrmClaimResp\item\ EComment	item-result/ reimbursement-comment	Element	X	char (255)	No	No	States the reason why the validation failed for the line item.	Only required if item-result/status=D
EZcrmClaimRespComment\item	commentary	Complex Type	X				This is an information and warning field.	
EZcrmClaimRespComment\item\ ECommentaryNumber	commentary/ id	Attribute		int(10)	No	No	A unique identifier for the line item in the submitted collection.	
EZcrmClaimRespComment\item\ ECommentaryMessage	commentary/ code	Element		int(3)	No	No		
EZcrmClaimRespComment\item\ ECommentaryDetail	commentary/ commentary	Element		char(255)	No	No		

Table 4 Overview over the parameters and their translation for a PreAssessmentClaim Response.

3.3.2 Sample XML

The following sample message demonstrates the initial response from the automatic validation. This first response always has status M (Manual Handling) if no error occurs.

```
<FK.TV.GetMessageResponse request-id="00000001-1000-0000-0000-000000000005" organization-number="2021005521" xmlns="http://fk.se/SHS/xsd/tanden">
  <PreAssessmentClaimResponse.v4 request-id="a4924e42-4214-ba93-af22-98739237ba23">
    <claim-id>8577732222</claim-id>
    <claim-status>M</claim-status>
    <item-result item-id="1">
      <status>O</status>
    </item-result>
    <commentary id="1">
      <code>460</code>
      <commentary>Bilagor till förhandsprövningen kan biläggas elektroniskt.</commentary>
    </commentary>
    <commentary id="2">
      <code>462</code>
      <commentary>Ärendet handläggs manuellt på grund av omgörning.</commentary>
    </commentary>
  </PreAssessmentClaimResponse.v4>
</FK.TV.GetMessageResponse>
```

Figure 5 Sample XML for a PreAssessmentClaim response

The following sample message demonstrates the initial response from the automatic validation where the item was declined. This PreAssessment cannot be used if the claim-status by mistake is set to A by an FK investigator due to the reported faults on item-id level. A new PreAssessment request with correct tooth number and position has to be issued.

```
<FK.TV.GetMessageResponse request-id="00000001-1000-0000-0000-000000000005" organization-number="2021005521" xmlns="http://fk.se/SHS/xsd/tanden">
  <PreAssessmentClaimResponse.v4 request-id="597bdbbd-351b-4fc6-946f-3c1ac392de33">
    <claim-id>8000020345</claim-id>
    <claim-status>M</claim-status>
    <item-result item-id="1">
      <status>D</status>
      <reimbursement-comment>Tandnummer krävs</reimbursement-comment>
    </item-result>
    <item-result item-id="1">
      <status>D</status>
      <reimbursement-comment>Tandposition krävs</reimbursement-comment>
    </item-result>
    <commentary id="1">
      <code>460</code>
      <commentary>Bilagor till förhandsprövningen kan biläggas elektroniskt.</commentary>
    </commentary>
  </PreAssessmentClaimResponse.v4>
</FK.TV.GetMessageResponse>
```

Figure 6 Sample XML for a PreAssessmentClaim response where the item is declined

3.3.3 Information messages

The following table shows possible information messages for the PreAssessmentClaim Interface.

Code	Description	Message Type
459	Förhandsprövning med ärende-Id XXX har ändrats till XXX.	Information
460	Bilagor till förhandsprövningen kan biläggas elektroniskt.	Information
461	Ärendet handläggs manuellt på grund av föreläggande om förhandsprövning.	Information
462	Ärendet handläggs manuellt på grund av omgörning.	Information

Table 5 List of possible PreAssessmentClaim Information messages.

3.4 PreAssessmentClaim Error response

An error response is sent if there is a technical problem or if the header validation fails. Technical errors could be sent directly from the SHS, but header validation errors are sent from SAP-CRM.

The status parameter will in this case be set to E. This will be used to indicate that the error message structure should be populated and sent back to the user.

Error messages are sent back synchronously from SAP-CRM, but asynchronously from the dental journal systems point of view.

3.4.1 Message and translation

SAP	XML				Transformation info		Details	
Parameter	Name	Element / Attribute	Optional	Data type	Comp.	Transformation	Description	Comments
IRequestId	request-id	Attribute		char (36)			ID used to link the response with the request.	This value must be copied from the "request-id" message of the inbound request XML message.
EStatus							Internal status from SAP-CRM used by SHS to determine which xml structure to use. Valid values: E=Error	If status=R, this xml structure is used.
	organization-number	Attribute		int (10)			The care provider's organization number	This value must be copied from the "organization-number" parameter in the inbound request XML message.

SAP	XML				Transformation info		Details	
Parameter	Name	Element / Attribute	Optional	Data type	Comp.	Transformation	Description	Comments
	clinic-id						The id that the clinic has been assigned by FK.	This value must be copied from the "clinic-id" parameter in the inbound request XML message.
EZclaimMessage\item	error	Complex Type						
EZclaimMessage\item\EErrorNumber	error/error-code	Element		int (3)	No	No	The unique code for the type of error that has occurred	
EZclaimMessage\item\EErrorMessage	error/error-text	Element		char (255)	No	No	The header/short description of the error	
EZclaimMessage\item\EErrorDetail	error/error-details	Element	X	char (255)	No	No	A more detailed description of the error.	

Table 6 Overview over the parameters and their translation for an Error response.

3.4.2 Sample XML

The following sample demonstrates a possible error message returned synchronously from SHS:

```
<FK.TV.GetMessageResponse request-id="00000001-1000-0000-0000-000000000005"
organization-number="2021005521" xmlns="http://fk.se/SHS/xsd/tanden">
  <ErrorMessage request-id="a4924e42-4214-ba93-af22-9839237ba232">
    <error>
      <error-code>424</error-code>
      <error-text>Mottagnings-ID kunde inte hittas</error-text>
      <error-details>
      </error-details>
    </error>
  </ErrorMessage>
</FK.TV.GetMessageResponse>
```

Figure 7 Sample XML for a PreAssessmentClaim Error response.

3.4.3 Error messages

Code	Description	Source
001	Connection Error	Any
002	Technical Error	Any
003	Invalid XML	SHS
004	Vi har just nu tekniska problem. Du ska inte skicka om din begäran utan vi kommer att hantera denna när våra problem är lösta.	SHS
401	Obligatoriska parametern <parameter> saknades	CRM
402	Parametern <parameter> är i ett ogiltigt format.	CRM
421	Patienten kunde inte hittas	CRM
422	Användaren kunde inte hittas	CRM
423	Vårdgivar-ID kunde inte hittas	CRM
424	Mottagnings-ID kunde inte hittas	CRM
425	Tandläkaren kunde inte hittas	CRM
426	Relationen mellan vårdgivare och mottagning kunde inte hittas	CRM
428	Åtgärder är inte slutförda vid samma datum	CRM
431	Patienten är inte längre registrerad för statligt tandvårdsstöd	CRM
432	Patienten är för ung för att få statligt tandvårdsstöd	CRM
433	Uppgift om kontonummer saknas	CRM
434	Patienten kommer inte från ett ersättningsberättigat land/region	CRM
435	Ogiltigt tillstånd/åtgärd vid besöksdatumet	CRM

Code	Description	Source
436	Ogiltig kombination av tillstånd och åtgärd vid besöksdatumet	CRM
437	Ogiltig kombination av tillstånd och alternativ åtgärd vid besöksdatumet	CRM
438	Ogiltig kombination av alternativ åtgärd och ersättningsbar åtgärd	CRM
450	Mottagningen eller vårdgivaren är inte aktiv	CRM
455	Förhandsprövningen är redan inskickad	CRM
456	Orsak till förhandsprövning ska anges.	CRM
457	Huvudstatus kunde inte sättas pga. radstatus.	CRM
458	Kombination av åtgärd och utbytesåtgärd är felaktig.	CRM

Table 7 List of possible PreAssessmentClaim Error messages.

4 Integration 2 – push response

The second integration describes the asynchronous response sent back to the dental system mailbox.

4.1 PreAssessmentClaim Push response

The interface is invoked by SAP-CRM when a claim has been processed and the initial status is M (Manual handling). This means that no final decision about the claim has been taken yet. This push response is sent when the claim has been handled manually and received a final status.

PreAssessmentClaim.v4 uses push response v3.

4.1.1 Message and translation

SAP	XML				Transformation info		Details	
Parameter	Name	Element / Attribute	Optional	Data type	Comp.	Transformation	Description	Comments
IRequestId	request-id	Attribute		char (36)	N/A	N/A	ID used to link the response with the request.	This value must be copied from the "request-id" message on the inbound request XML message.
EStatus							Internal status from SAP-CRM used by SHS to determine which xml structure to use. Valid Values: S=Successful response	If status=S, this xml structure is used.

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SAP	XML				Transformation info		Details	
Parameter	Name	Element / Attribute	Optional	Data type	Comp.	Transformation	Description	Comments
IOrgNum							The organizational number for the care provider.	This value will also be set as a SHS property.
IClinicId							The id that the clinic has been assigned by FK.	Used to place the message in the right mailbox in in SHS.
EClaimId	claim-id	Element	X	int (10)	No	No	The unique identifier of the Service Order that was created in the SAP-CRM System corresponding to the request.	This field corresponds to the Service Order ID created in SAP-CRM
EClaimStatus	claim-status	Element		char (1)	No	No	Indicating the status of the claim. Valid values: A = Approved P = Partially Approved D = Declined	
EZcrmClaimRespl\item	item-result	Complex Type						
EZcrmClaimRespl\item\EItemId	item-result/ item-id	Element		int (10)	No	No	A unique identifier for the same line item-id that was sent in in the PreAssessmentClaim request. The same identifier can be repeated multiple times if there are more than one reimbursement-comment.	This number will match the Item ID that was submitted in the Claim Message.

SAP	XML				Transformation info		Details	
Parameter	Name	Element / Attribute	Optional	Data type	Comp.	Transformation	Description	Comments
EZcrmClaimRespl\item\ EItemStatus	item-result/ status	Element		char (1)	No	No	Indicating the status of the line item. Valid values: A = Approved O=Redo D = Declined	
EZcrmClaimRespl\item\ EComment	item-result/ reimbursement-comment	Element	X	char (255)	No	No		This element is not used in push-response.
ZIntCommentaryMsg\item	commentary	Complex Type	X				This is an information and warning field.	
ZIntCommentaryMsg\item\ EId	commentary/ id	Attribute		int(10)	No	No	A unique identifier for the line item in the submitted collection.	
ZIntCommentaryMsg\item\ ECode	commentary/ code	Element		int(3)	No	No		
ZIntCommentaryMsg\item\ ZintCommentaryMessage	commentary/ commentary	Element		char(255)	No	No		

Table 8 Overview over the parameters and their translation for the Pre-Assessment Claim Push Response.



4.1.2 Sample XML

The following sample message demonstrates a push response where the pre-assessment claim was approved:

```
<FK.TV.GetMessageResponse request-id="00000001-1000-0000-0000-000000000005"
organization-number="2021005521" xmlns="http://fk.se/SHS/xsd/tanden">
  <PreAssessmentClaimResponse.v3 request-id="a4924e42-4214-ba93-af22-98739237ba23">
    <claim-id>8577732222</claim-id>
    <claim-status>A</claim-status>
    <item-result item-id="1">
      <status>A</status>
    </item-result>
    <item-result item-id="2">
      <status>A</status>
    </item-result>
  </PreAssessmentClaimResponse.v3>
</FK.TV.GetMessageResponse>
```

Figure 8 Sample XML for an approved PreAssessmentClaim push response.

The following sample message demonstrates a typical response where the pre-assessment claim was declined:

```
<FK.TV.GetMessageResponse request-id="00000001-1000-0000-0000-000000000005"
organization-number="2021005521" xmlns="http://fk.se/SHS/xsd/tanden">
  <PreAssessmentClaimResponse.v3 request-id="a4924e42-4214-ba93-af22-98739237ba23">
    <claim-id>8999912345</claim-id>
    <claim-status>D</claim-status>
    <item-result item-id="1">
      <status>D</status>
    </item-result>
  </PreAssessmentClaimResponse.v3>
</FK.TV.GetMessageResponse>
```

Figure 9 Sample XML for a declined PreAssessmentClaim push response.



5 Volumes

The following data is based on the total traffic during April 2016 (30 days).
Distribution to be spread throughout the day, but likely to be more load during the workday hours.
Received PreAssessmentClaim requests:

per Year	per Month	per Day	per Hour	Size
1 896	158	5	0,22	~5kb

Table 9 Preliminary forecast for the volumes of PreAssessmentClaim requests.